



Company Overview 2024

Company Profile

SYSCOM GLOBAL SOLUTIONS is a **comprehensive IT solutions provider** that offers the best digital solutions to solve our customers' problems.

We help customers of all industries and company sizes grow their business, improve their operational efficiency, and globalize their management.

Company Name	SYSCOM GLOBAL SOLUTIONS INC.
CEO	Seishi Sato
Capital	\$3,200,000.00
Stock Holders	Seishi Sato, President & CEO— 199 shares (66.3%) ITOCHU Techno-Solutions America, Inc. — 101 shares (33.7%)
Employees	150+



Over 30 years of IT Support experience in US



More than 1,000 companies have chosen us



More than 70% of employees are engineers



Global support with understanding of language and business customs

Locations

Silicon Valley Branch

2033 Gateway Place
5th Floor
San Jose, CA 95110
Tel: 650-294-2500

Los Angeles Branch

21250 Hawthorne Blvd.
Suite 340
Torrance, CA 90503
Tel: 310-965-4100

New York Headquarters

1 Exchange Plaza
55 Broadway, 11th Floor
New York, NY 10006
Tel: 212-797-9131

Tokyo Branch

World Trade Center Building
South Tower, 17F, 2-4-1
Hamamatsucho, Minato-ku,
Tokyo 105-5117, Japan
Tel: +81-3-4567-2700

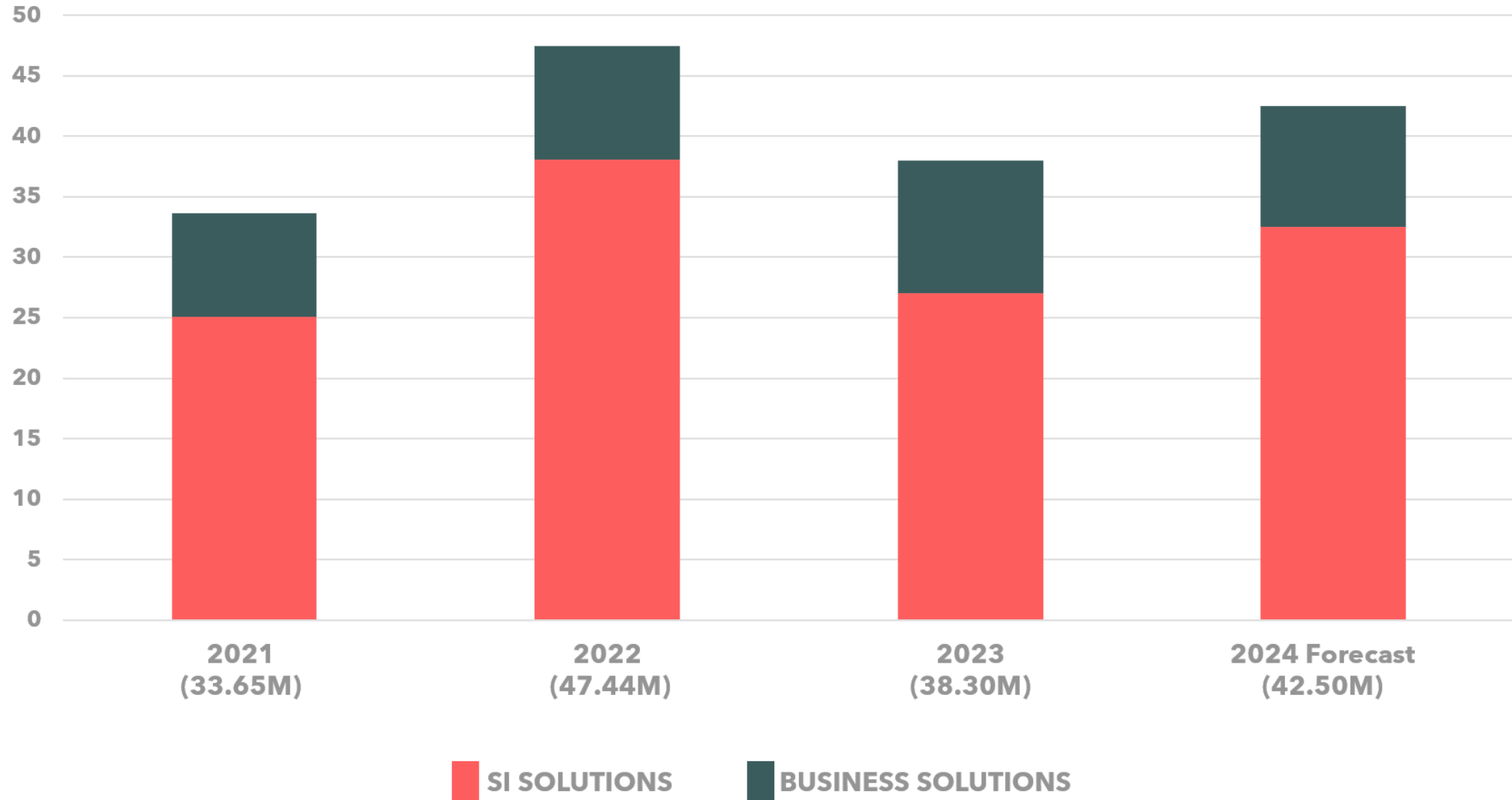
Project Sites

APAC: Japan, Hong Kong, Taiwan, China, Korea, Singapore, Malaysia, Thailand, Vietnam, Myanmar, India

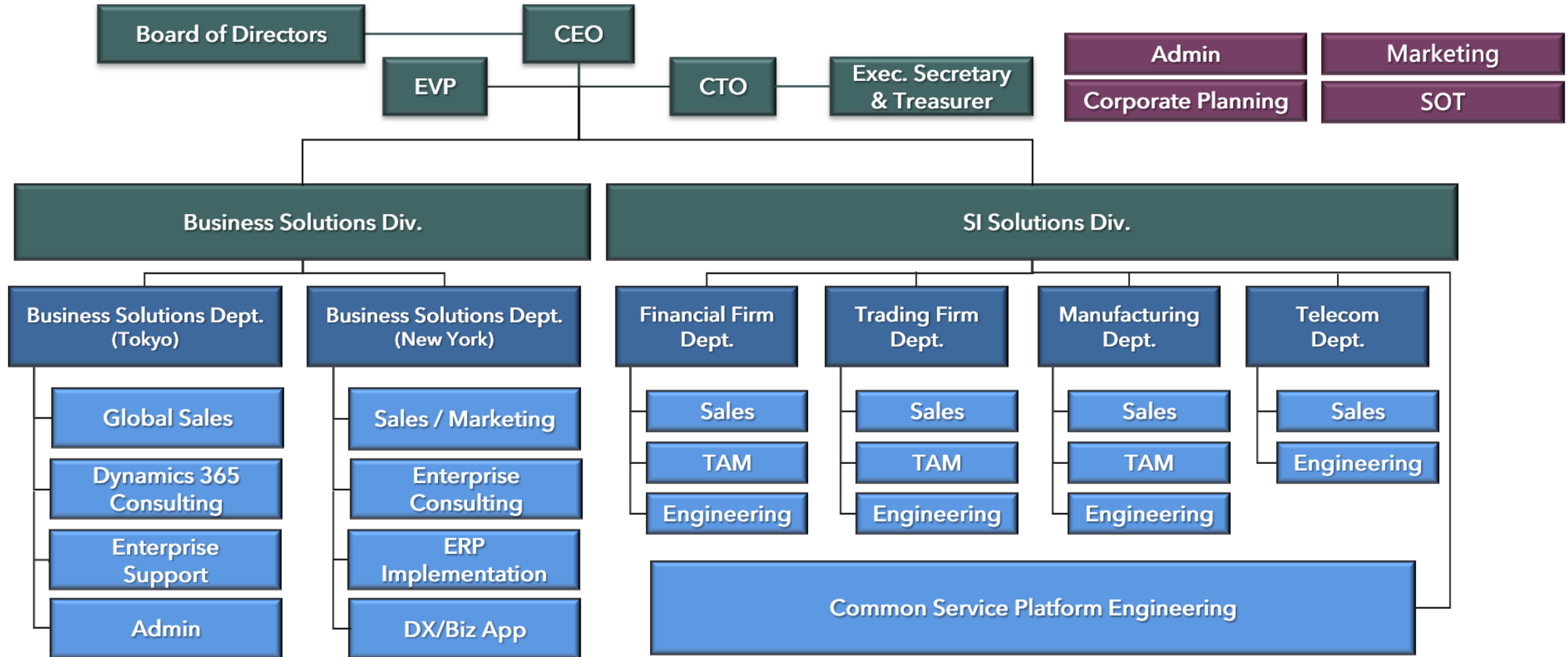
Americas: US, Canada, Brazil, Ecuador, Chile, Peru, Colombia, Panamá, Costa Rica, Bolivia, Guatemala, Argentina, Nicaragua, Mexico

EMEA: UK, Netherland, Germany, UAE

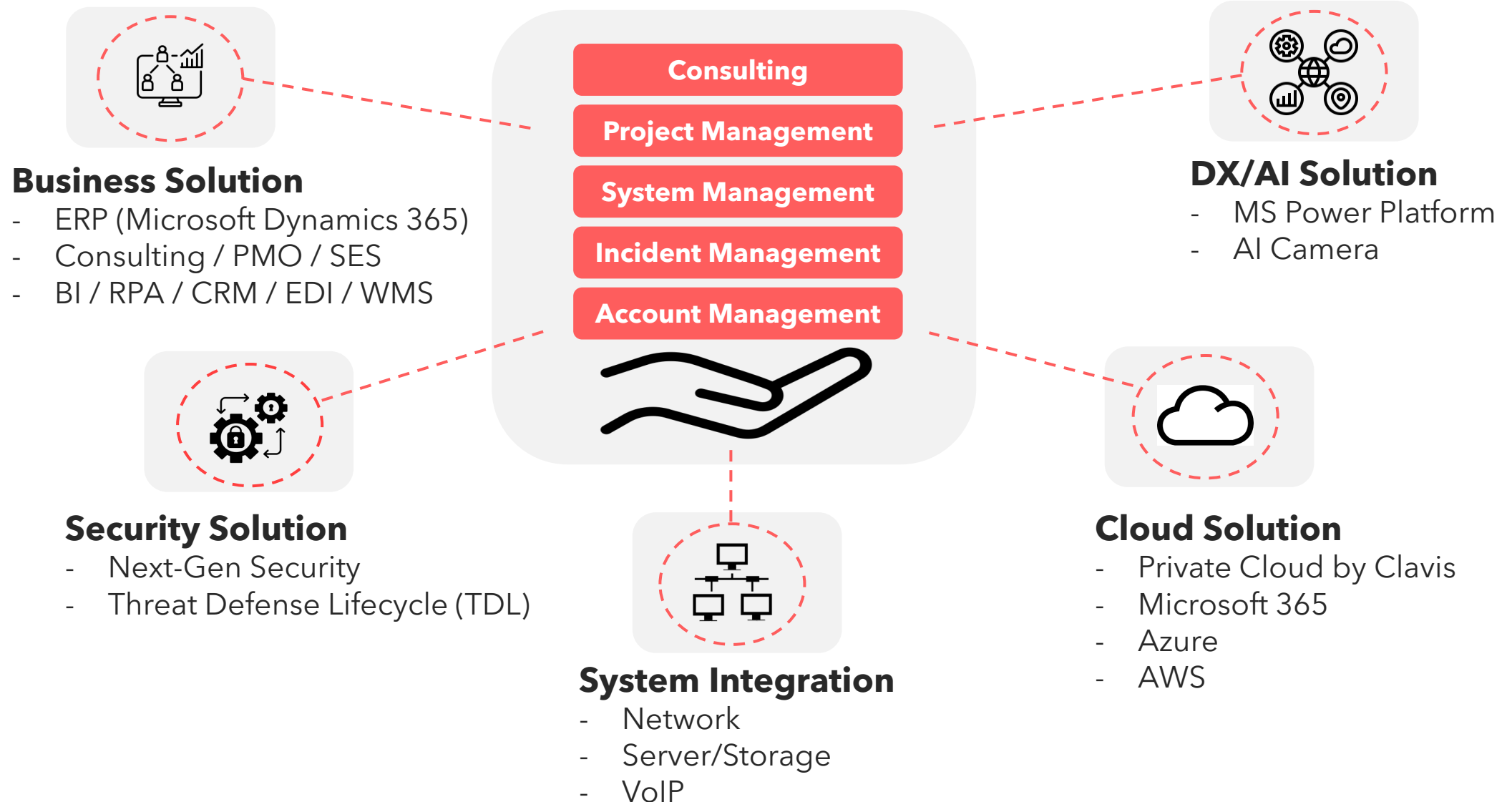
Gross Sales Performance & Forecast (2021–2024)



Org Chart



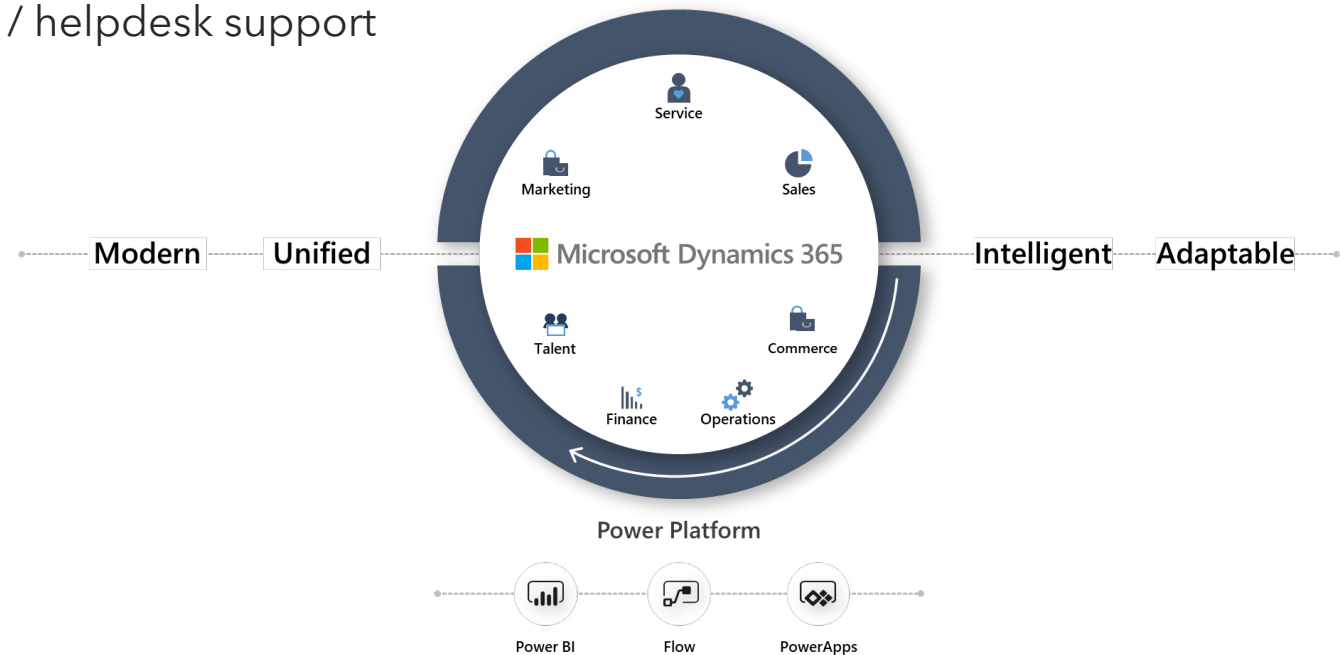
Solution & Service Overview



Business Solution Services

With Microsoft Dynamics 365 as the main solution, SYSCOM provides comprehensive support from business system implementation to operation support. SYSCOM also supports ERP global rollouts from Japan / North America to Asia / South America / Europa regions.

- ERP requirement analysis consultation
- ERP package / add-on / template implementation
- ERP/ Business system operation / maintenance / helpdesk support
- ERP global rollouts
- ERP global standardization support
- DX promotion / development
- Azure platform operation / maintenance

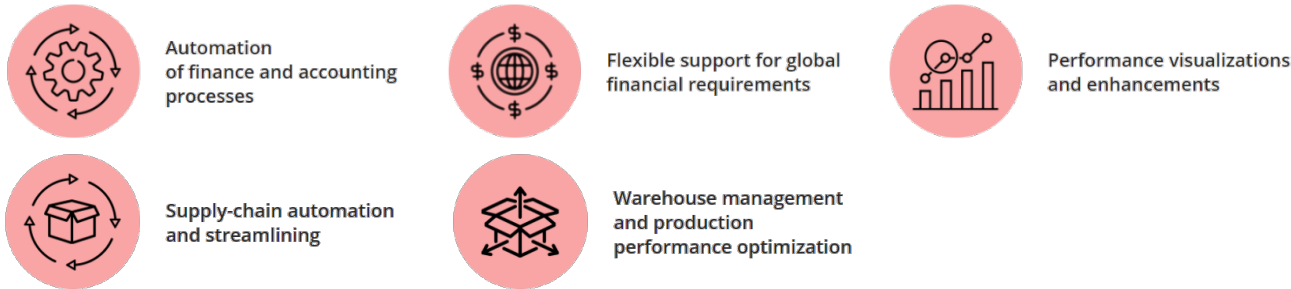


Gold Enterprise Resource Planning

Business Solution Services

Microsoft Dynamics 365 Finance and Supply Chain Management

Global ERP Solutions for Managing Business Resources



- Japan / US domestic implementation
- Global rollouts based on Japan-US based support
- Asia / South America / Europa implementation with partners
- Upgrade from Dynamics AX to Dynamics 365
- Localization based on countries accounting requirements
- Original Import / Export templates
- Connection with related systems / EDI



AX Upgrade Methodologies



Microsoft Dynamics 365

Code-replacement using Microsoft tools



SYSCOM Global Method

Code-replacement using Code Upgrade Optimizer



Manual Process

Manual Code-replacement performed by developer

Business Solution Services

Microsoft Dynamics 365 Business Central

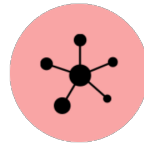
ERP Solutions for Small Businesses



Manage your business from anywhere



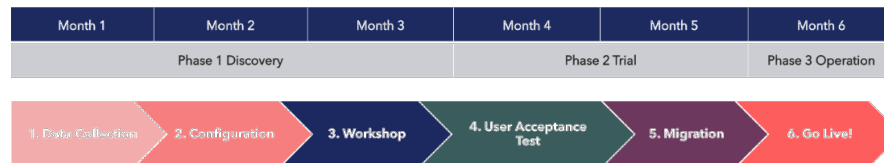
Make smart decisions with real-time data



Streamline and integrate your business processes

- US Domestic Implementation
- Global rollouts based on Japan-US based support
- Upgrade from Dynamics GP / NAV to Dynamics 365
- Quick implementation utilizing standardized business flow / scope (SYSCOM Standard-Pack)
- Connection with related systems / EDID

Implementation Phases for Business Central Standard-Pack



Dynamics 365 Business Central Function Overview

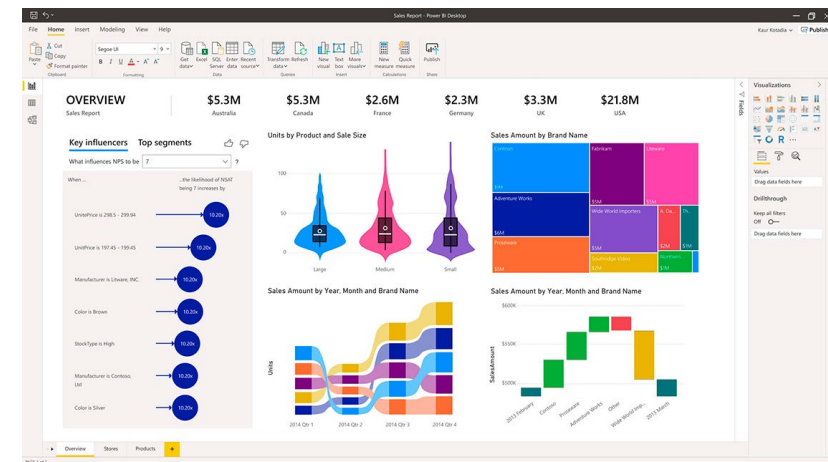
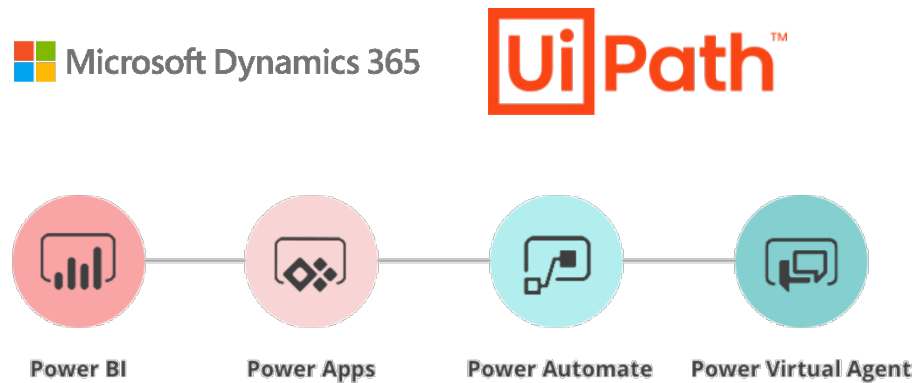
- ✓ Financial management visualizations
- ✓ Supply-chain optimization
- ✓ Efficient warehouse operation
- ✓ Accelerated sales process



Business Solution Services

SYSCOM supports further utilization of ERP by promoting DX (Digital Transformation) We support your business IT planning over the long term or on a project-by-project basis.

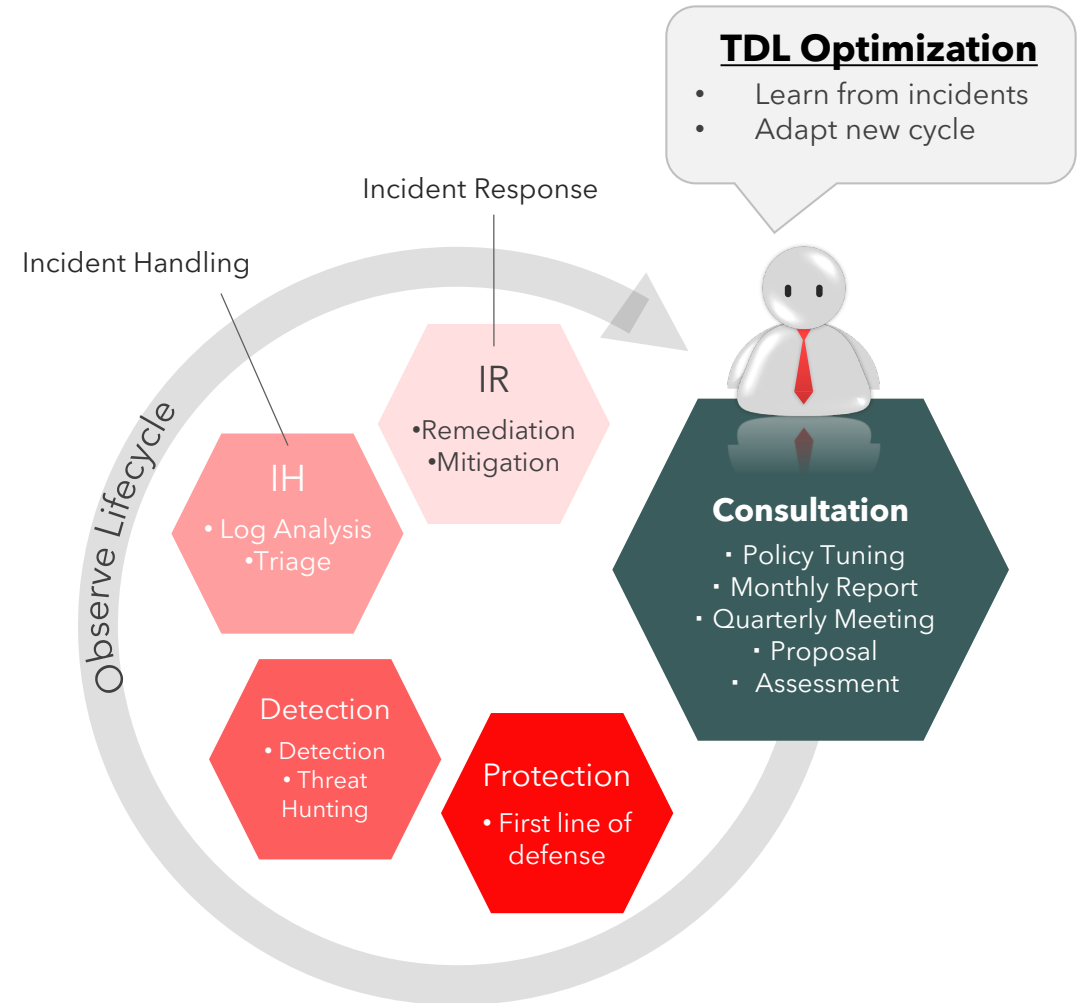
- Full-range Microsoft Dynamics 365 application support (not only ERP modules)
- RPA implementation support / robot development / business process automation
- ERP-related business application development / implementation support
- Advanced data analysis support based on AI/BI
- PMO Service (Planning / Consultation / PM Support etc)







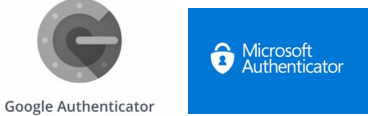











Threat Defense Lifecycle (TDL)

Providing a consistent lifecycle as a service

- Our focus is on maintaining and improving the **lifecycle**, not on planning or product delivery.
- By proactively maintaining and reviewing the lifecycle, we will deliver a **comprehensive solution** and ensure to prevent businesses from latest threats



IT Security: Partners

SIEM (Security Information and Event Management)	Vulnerability Assessment	Log Management	IAM (Identity and Access Management) with MFA	Patch & Asset Management
				
SASE/WAN Edge	CIS CSAT (Controls Security Assessment Tool)	MDM (Mobile Device Management)		OT/IoT Security
				
SASE/SSE (SWG, CASB, ZTNA, FaaS, DLP)	Remote Access	NGAV/EDR/MDR	Security Awareness Training	Web Filtering
				
	PAM (Privileged Access Management)	Forensic/Monitoring Tool	Phishing Training	Email Filtering
				

System Integration: Partners

Network VoIP



CISCO

paloalto NETWORKS

ARISTA

FORTINET

nVIDIA Mellanox TECHNOLOGIES

velocloud vmware

cisco Meraki

riverbed

JUNIPER NETWORKS

A10

aruba
a Hewlett Packard Enterprise company

RingCentral

INTERMEDIA

Server Storage



DELL EMC

NetApp

NUTANIX

Hewlett Packard Enterprise

PURE STORAGE

nimblestorage

Server Software



Windows Server

vmware

Double-Take

VEEAM

Linux

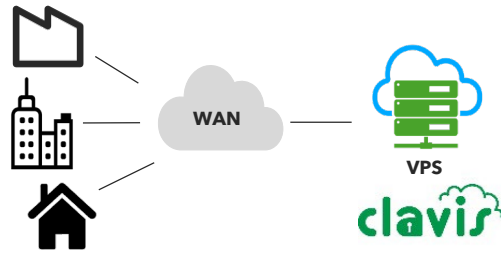
Microsoft Hyper-V

Microsoft SQL Server

Cloud

Virtual Private Server (VPS)

Virtual Private Server (VPS) is a private cloud hosted service. Unlike the on-premises infrastructure or public cloud service, SYSCOM manages the server and network and secures a customized/unique environment for each customer.

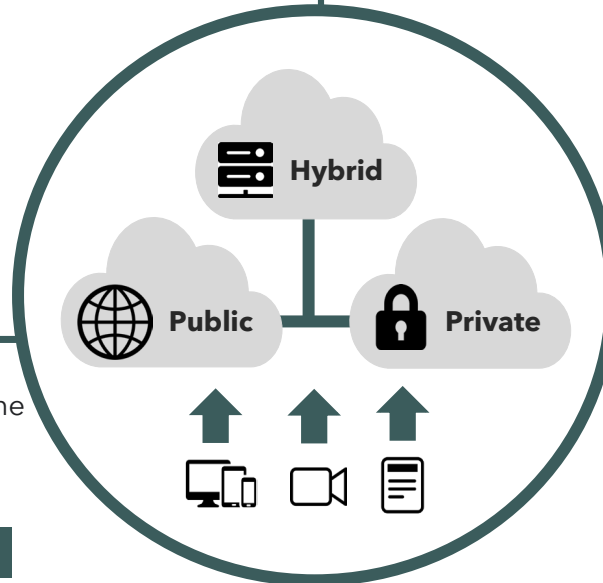


- File Server
- AD Server
- Application Server
- ERP
- SQL
- Lift and Shift

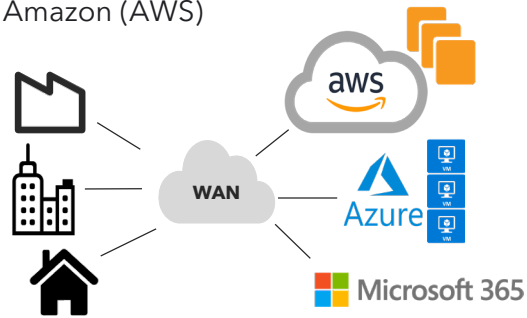
SaaS/Hosting

You can start small or quick with our SaaS/Hosting service for communication, collaboration, infrastructure and network necessary for businesses - all provided as managed services.

- SD-WAN
- Offsite Backup
- MDM
- Email Hosting
- Web Hosting



We can address business challenges by optimally designing and utilizing the availability and scalability of the public services such as Microsoft (M365&Azure) and Amazon (AWS)



- Power Platform
- Exchange Online
- Desktop as a Service (VDI)
- AWS Consulting
- ExpressRoute
- SharePoint
- Azure Backup/Migrate
- PoC
- Intune/Azure AD

We have a dedicated co-location service available in one of the most secure data centers in the U.S. Our co-location service is available from a 1U device to a whole rack. With the flexibility you can achieve maximizing your ROI.

- Dedicated Co-Location
- Shared Co-Location



Public

Co-Location

Digital Transformation (DX)

Utilizing cutting-edge technologies to help drive digital transformation.

Customer Engagement



Atheer
Dynamics365 Marketing
OPTiM
PowerApps Portal
PowerAutomate
PowerBI
Teams

Employee Empowerment



Atheer
Dynamics365 Finance
Dynamics365 Sales
OLOID
PowerApps
PowerAutomate
PowerBI
Teams

Operation Optimization



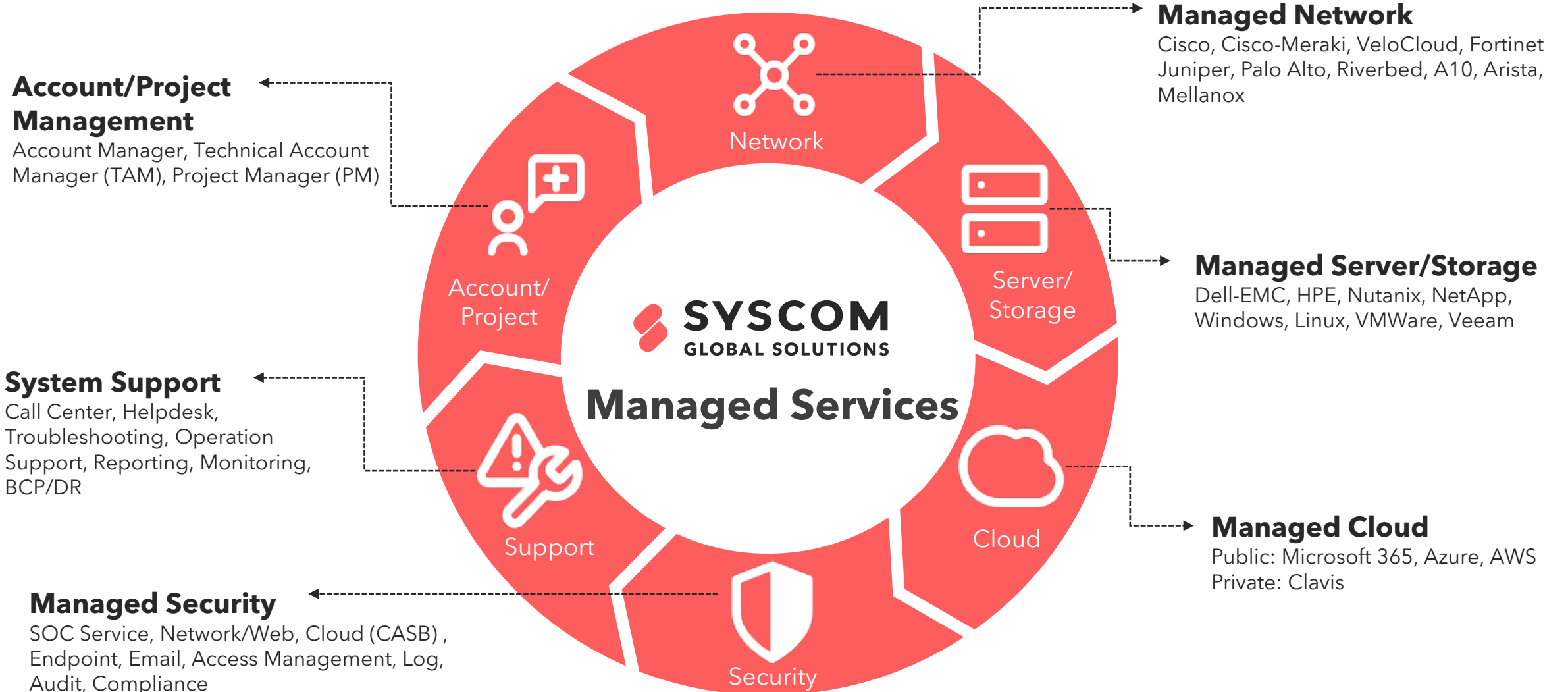
LOCIX
OLOID
OPTiM
Parsable
PowerApps
PowerAutomate
PowerBI
Teams
UiPath
Uncanny Vision

Product/Service Transformation



AWS
Azure
Dynamics365
Power Platform

Managed Service Provider (MSP)



Contact Info



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Think Local, Act Global



SYSCOM
GLOBAL SOLUTIONS