



# Company Overview 2023



# Company Profile

SYSCOM GLOBAL SOLUTIONS is a **comprehensive IT solutions provider** that offers the best digital solutions to solve our customers' problems.

We help customers of all industries and company sizes grow their business, improve their operational efficiency, and globalize their management.

<b>Company Name</b>	SYSCOM GLOBAL SOLUTIONS INC.
<b>CEO</b>	Seishi Sato
<b>Capital</b>	\$3,200,000.00
<b>Stock Holders</b>	Seishi Sato, President & CEO— 199 shares (66.3%) ITOCHU Techno-Solutions America, Inc. —101 shares (33.7%)
<b>Employees</b>	150+



**Over 30 years of  
IT Support  
experience in US**



**More than 1,000  
companies  
have chosen us**



**More than 70% of  
employees are  
engineers**



**Global support with  
understanding of  
language and business  
customs**

# Locations

## Silicon Valley Branch

2033 Gateway Place  
5th Floor  
San Jose, CA 95110  
Tel: 650-294-2500

## Los Angeles Branch

21081 S. Western Avenue  
Suite 240  
Torrance, CA 90501  
Tel: 310-965-4100

## New York Headquarters

1 Exchange Plaza  
55 Broadway, 11<sup>th</sup> Floor  
New York, NY 10006  
Tel: 212-797-9131

## Tokyo Branch

World Trade Center Building  
South Tower, 17F, 2-4-1  
Hamamatsucho, Minato-ku,  
Tokyo 105-5117, Japan  
Tel: +81-3-4567-2700

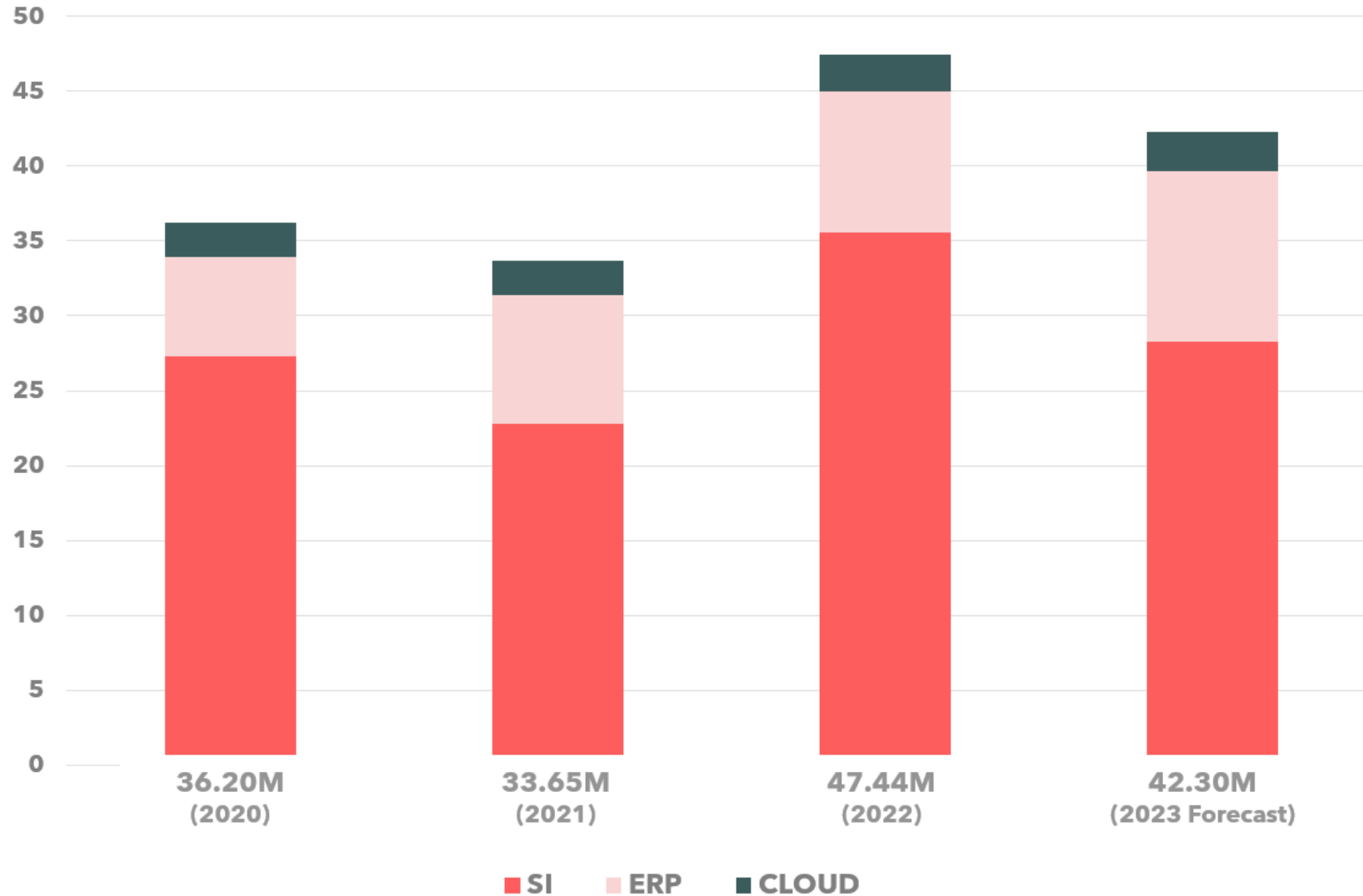
## Project Sites

**APAC:** Japan, Hong Kong, Taiwan, China, Singapore, Malaysia, Thailand, Vietnam, Myanmar, India

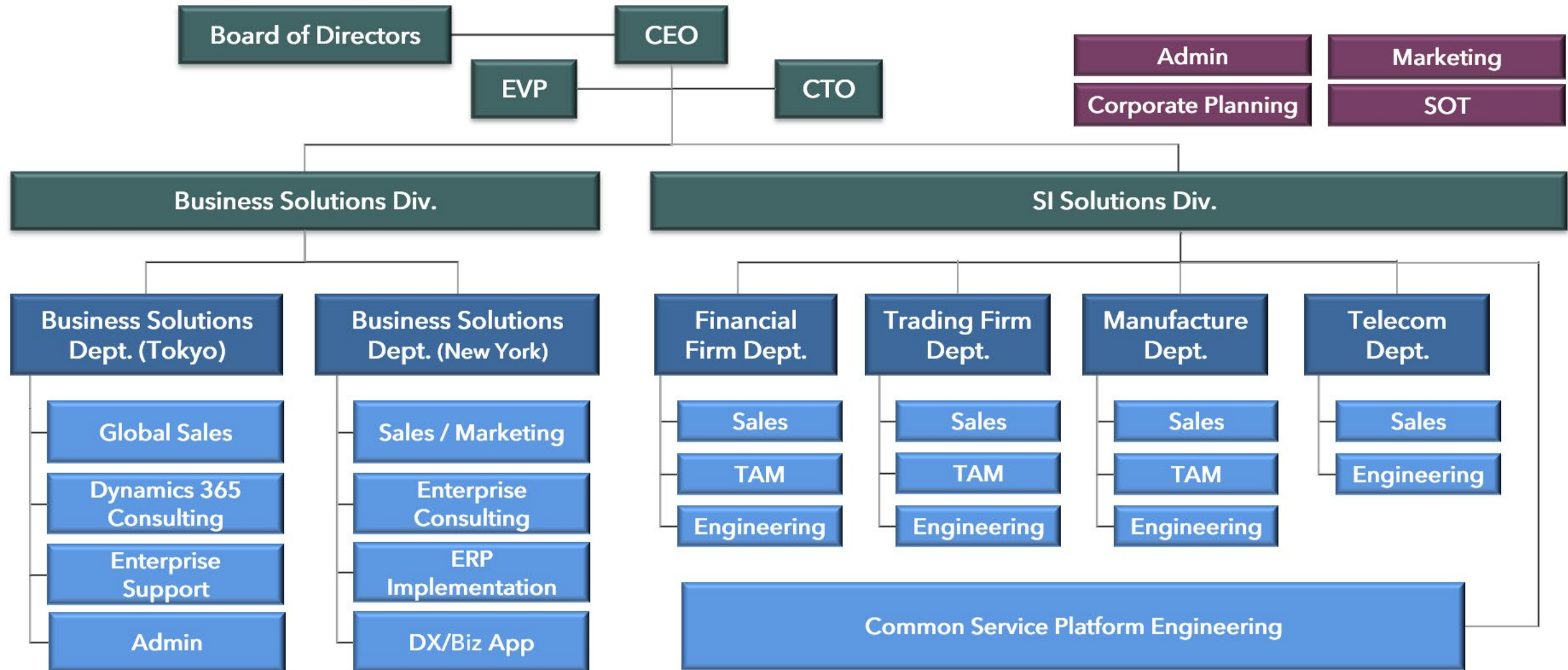
**Americas:** US, Canada, Brazil, Ecuador, Chile, Peru, Colombia, Panamá, Costa Rica, Bolivia, Guatemala, Argentina, Nicaragua, Mexico

**EMEA:** UK, Netherland, Germany, UAE

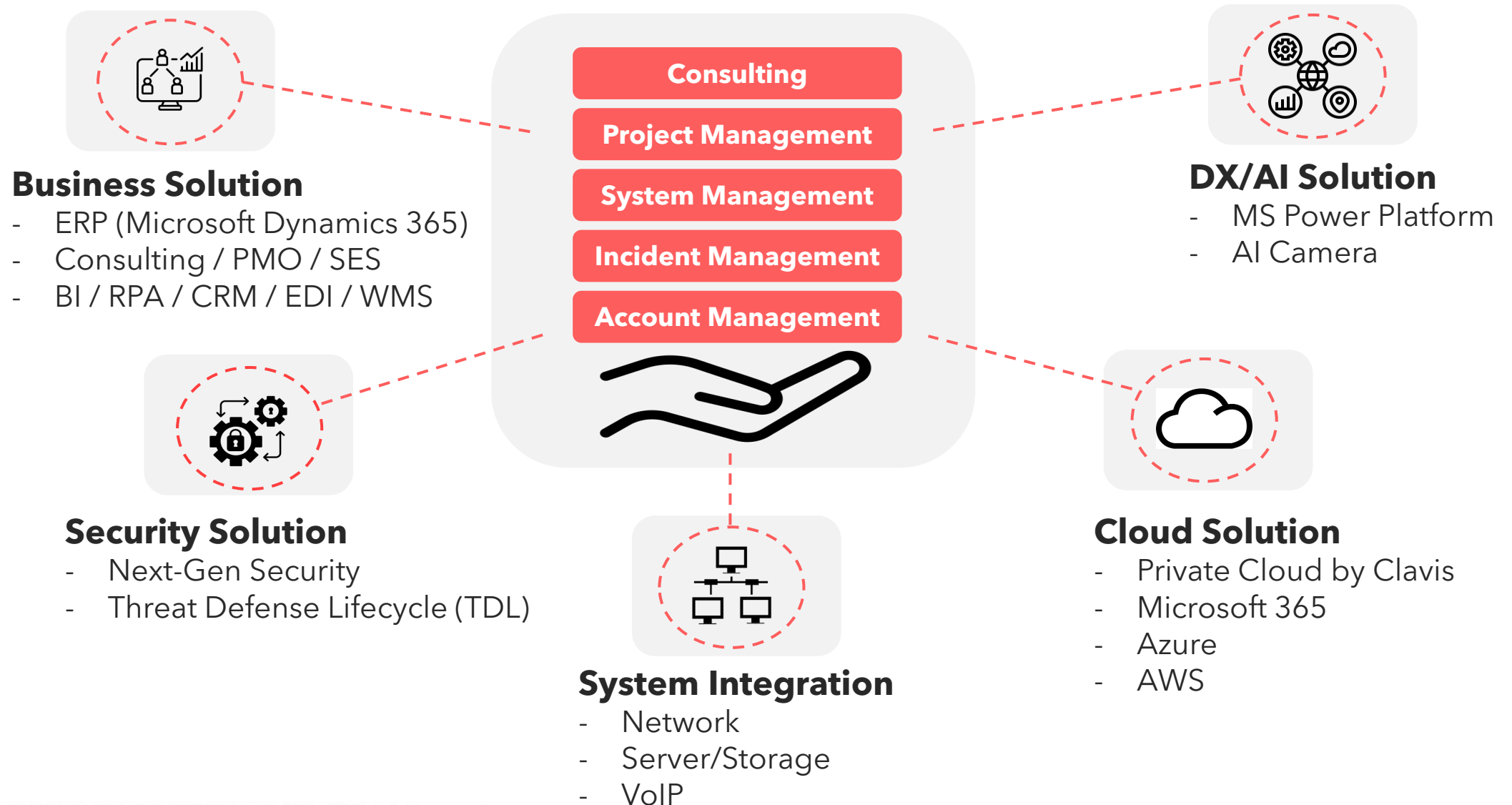
# Gross Sales Performance & Forecast (2020–2023)



# Org Chart



# Solution & Service Overview



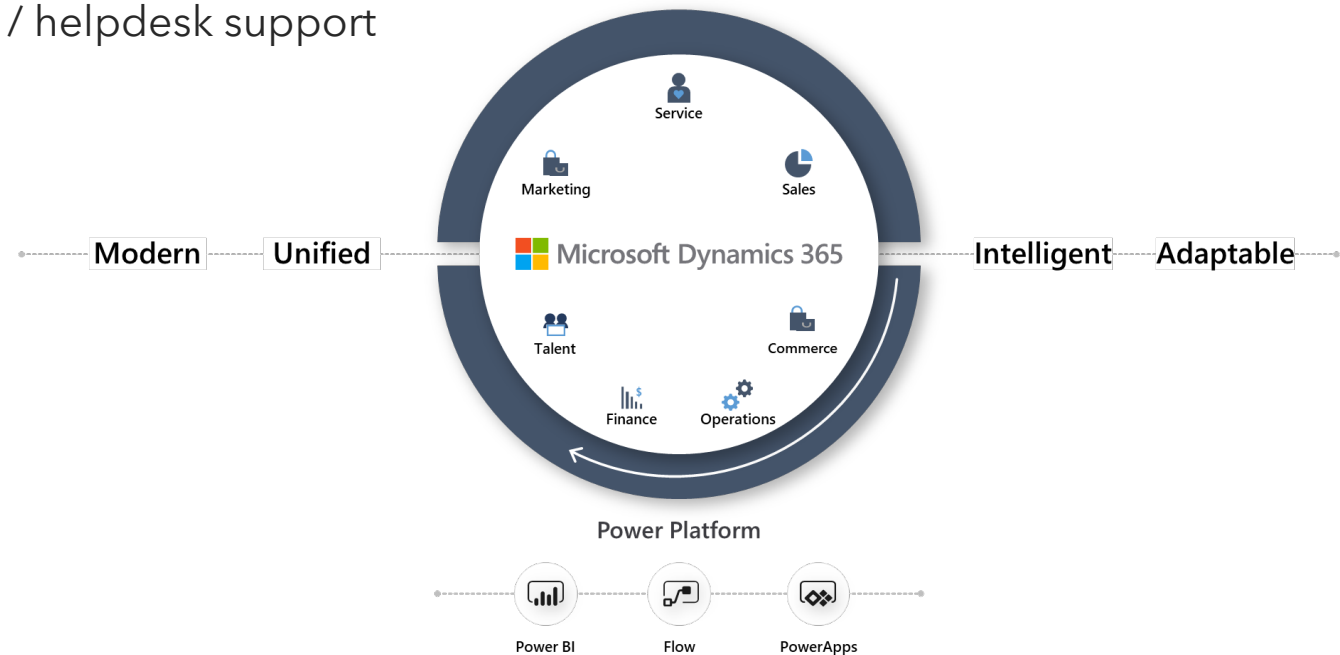
# Business Solution Services

With Microsoft Dynamics 365 as the main solution, SYSCOM provides comprehensive support from business system implementation to operation support. SYSCOM also supports ERP global rollouts from Japan / North America to Asia / South America / Europa regions.

- ERP requirement analysis consultation
- ERP package / add-on / template implementation
- ERP/ Business system operation / maintenance / helpdesk support
- ERP global rollouts
- ERP global standardization support
- DX promotion / development
- Azure platform operation / maintenance



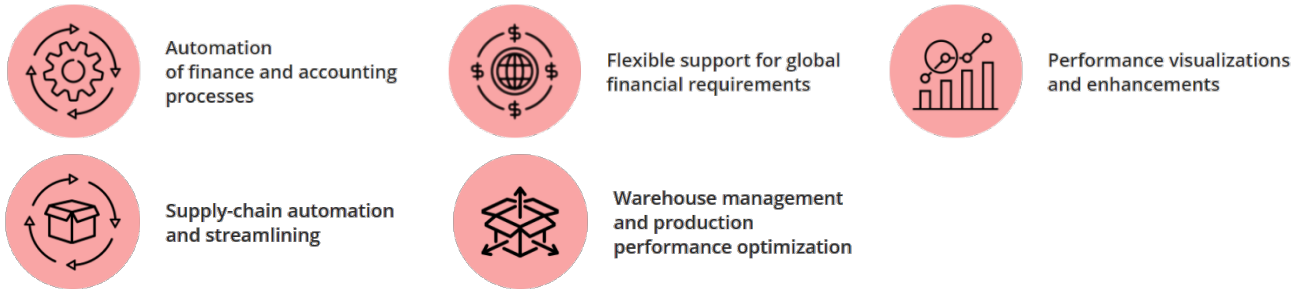
Gold Enterprise Resource Planning



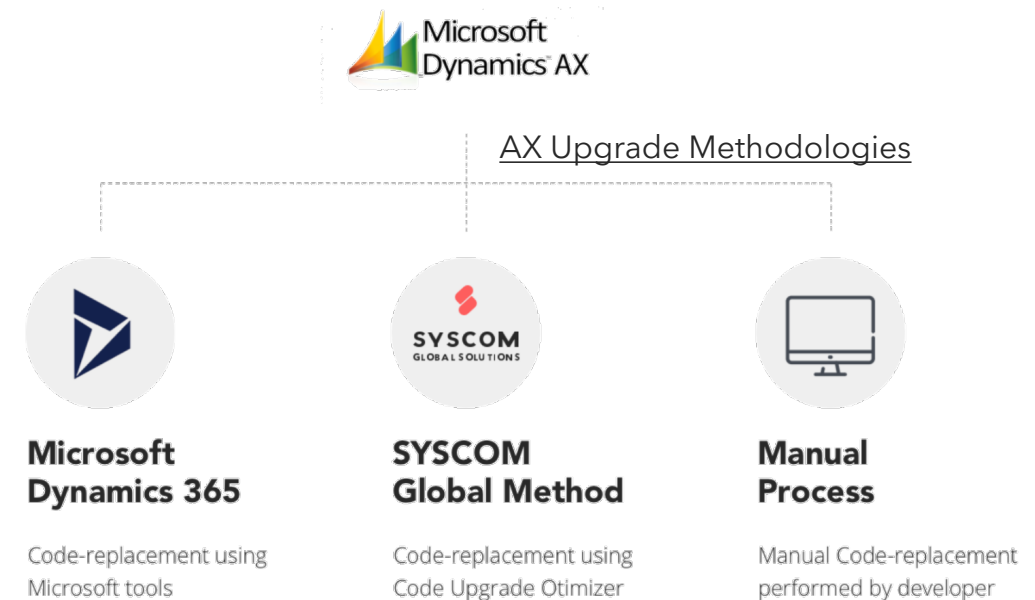
# Business Solution Services

## Microsoft Dynamics 365 Finance and Supply Chain Management

### Global ERP Solutions for Managing Business Resources



- Japan / US domestic implementation
- Global rollouts based on Japan-US based support
- Asia / South America / Europa implementation with partners
- Upgrade from Dynamics AX to Dynamics 365
- Localization based on countries accounting requirements
- Original Import / Export templates
- Connection with related systems / EDI





# Business Solution Services

## Microsoft Dynamics 365 Business Central

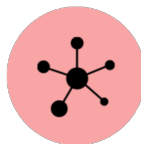
### ERP Solutions for Small Businesses



Manage your business from anywhere



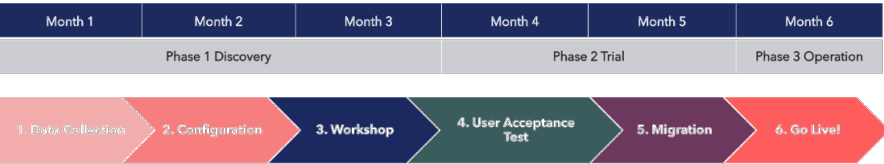
Make smart decisions with real-time data



Streamline and integrate your business processes

- US Domestic Implementation
- Global rollouts based on Japan-US based support
- Upgrade from Dynamics GP / NAV to Dynamics 365
- Quick implementation utilizing standardized business flow / scope (SYSCOM Standard-Pack)
- Connection with related systems / EDID

### Implementation Phases for Business Central Standard-Pack



### Dynamics 365 Business Central Function Overview

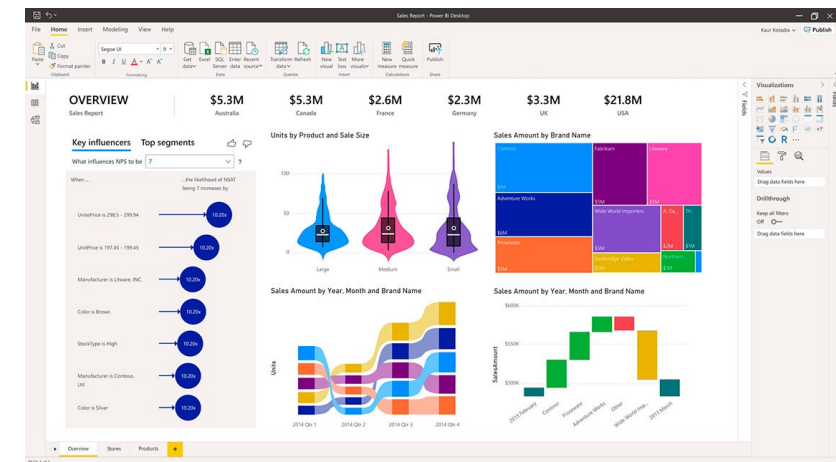
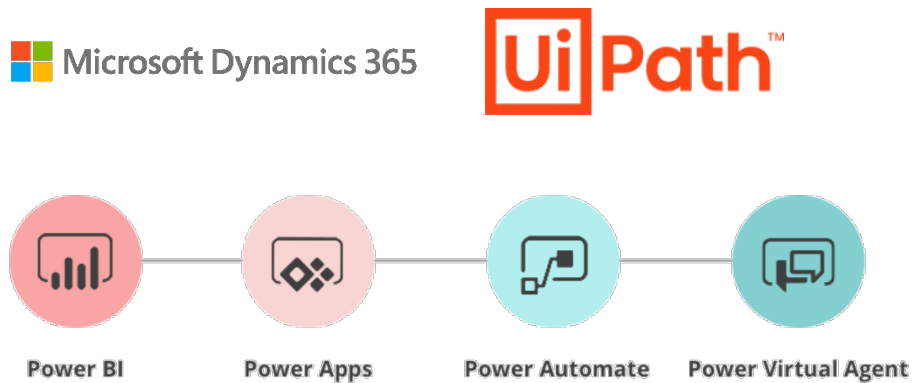
- ✓ Financial management visualizations
- ✓ Supply-chain optimization
- ✓ Efficient warehouse operation
- ✓ Accelerated sales process



# Business Solution Services

SYSCOM supports further utilization of ERP by promoting DX (Digital Transformation)  
We support your business IT planning over the long term or on a project-by-project basis.

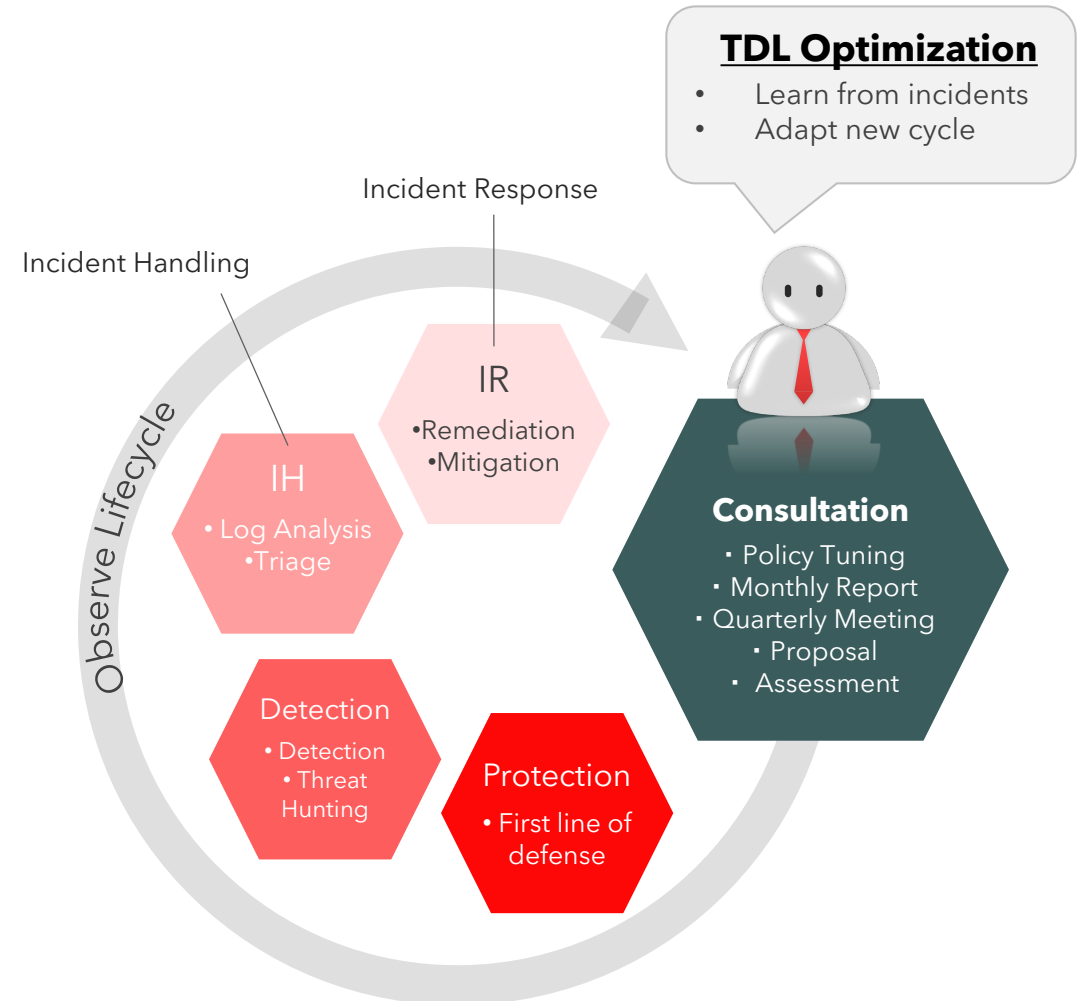
- Full-range Microsoft Dynamics 365 application support (not only ERP modules)
- RPA implementation support / robot development / business process automation
- ERP-related business application development / implementation support
- Advanced data analysis support based on AI/BI
- PMO Service (Planning / Consultation / PM Support etc)



























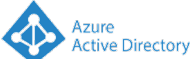















## Threat Defense Lifecycle (TDL)

Providing a consistent lifecycle as a service

- Our focus is on maintaining and improving the **lifecycle**, not on planning or product delivery.
- By proactively maintaining and reviewing the lifecycle, we will deliver a **comprehensive solution** and ensure to prevent businesses from latest threats



# IT Security: Partners

Endpoint (EDR)	Email Security	Network (Firewall & Wireless)		Network Access Control	Secure Desktop (VDI)
	  	  	  	 CISCO ISE	 vmware Horizon 
Mobile	Asset Management	Patch Management	Security Assessment	Identity Access Management	SIEM/Log Management
 	  	 	  	  	   
CASB	Secure Web Gateway	OT/IoT Security	AD Audit & Security	Posture Management	
 	  		 	 	



# System Integration: Partners



Network VoIP

















Server Storage










Server Software







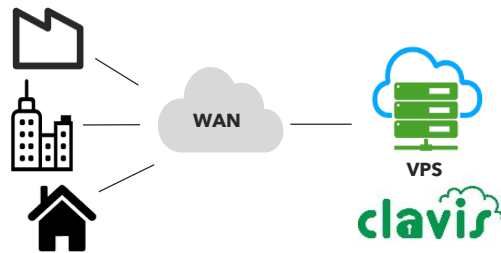





# Cloud

## Virtual Private Server (VPS)

Virtual Private Server (VPS) is a private cloud hosted service. Unlike the on-premises infrastructure or public cloud service, SYSCOM manages the server and network and secures a customized/unique environment for each customer.



File Server
AD Server
Application Server
ERP
SQL
Lift and Shift

## SaaS/Hosting

You can start small or quick with our SaaS/Hosting service for communication, collaboration, infrastructure and network necessary for businesses - all provided as managed services.

SD-WAN
Offsite Backup
MDM
Email Hosting
Web Hosting

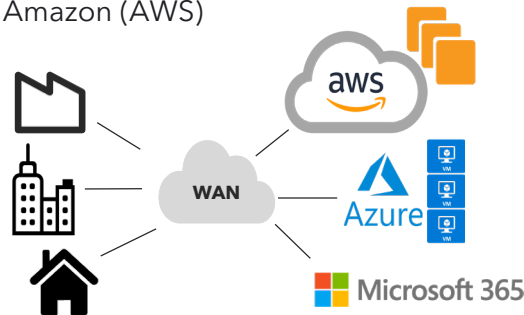
velocloud  
vmware

veeam

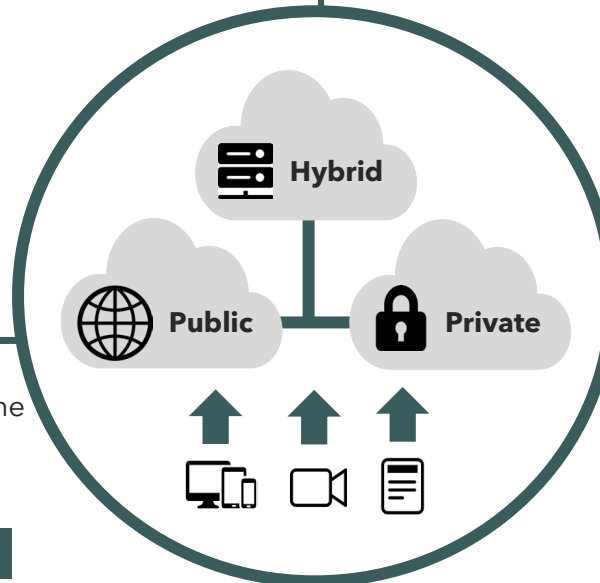
airwatch  
by vmware

zimbra

We can address business challenges by optimally designing and utilizing the availability and scalability of the public services such as Microsoft (M365&Azure) and Amazon (AWS)



Power Platform	SharePoint
Exchange Online	Azure Backup/Migrate
Desktop as a Service (VDI)	PoC
AWS Consulting	Intune/Azure AD
ExpressRoute	



We have a dedicated co-location service available in one of the most secure data centers in the U.S. Our co-location service is available from a 1U device to a whole rack. With the flexibility you can achieve maximizing your ROI.

Dedicated Co-Location
Shared Co-Location



EQUINIX

## Public

## Co-Location

# Digital Transformation (DX)

Utilizing cutting-edge technologies to help drive digital transformation.

## Customer Engagement



**Atheer**  
**Dynamics365 Marketing**  
**OPTiM**  
**PowerApps Portal**  
**PowerAutomate**  
**PowerBI**  
**Teams**

## Employee Empowerment



**Atheer**  
**Dynamics365 Finance**  
**Dynamics365 Sales**  
**OLOID**  
**PowerApps**  
**PowerAutomate**  
**PowerBI**  
**Teams**

## Operation Optimization



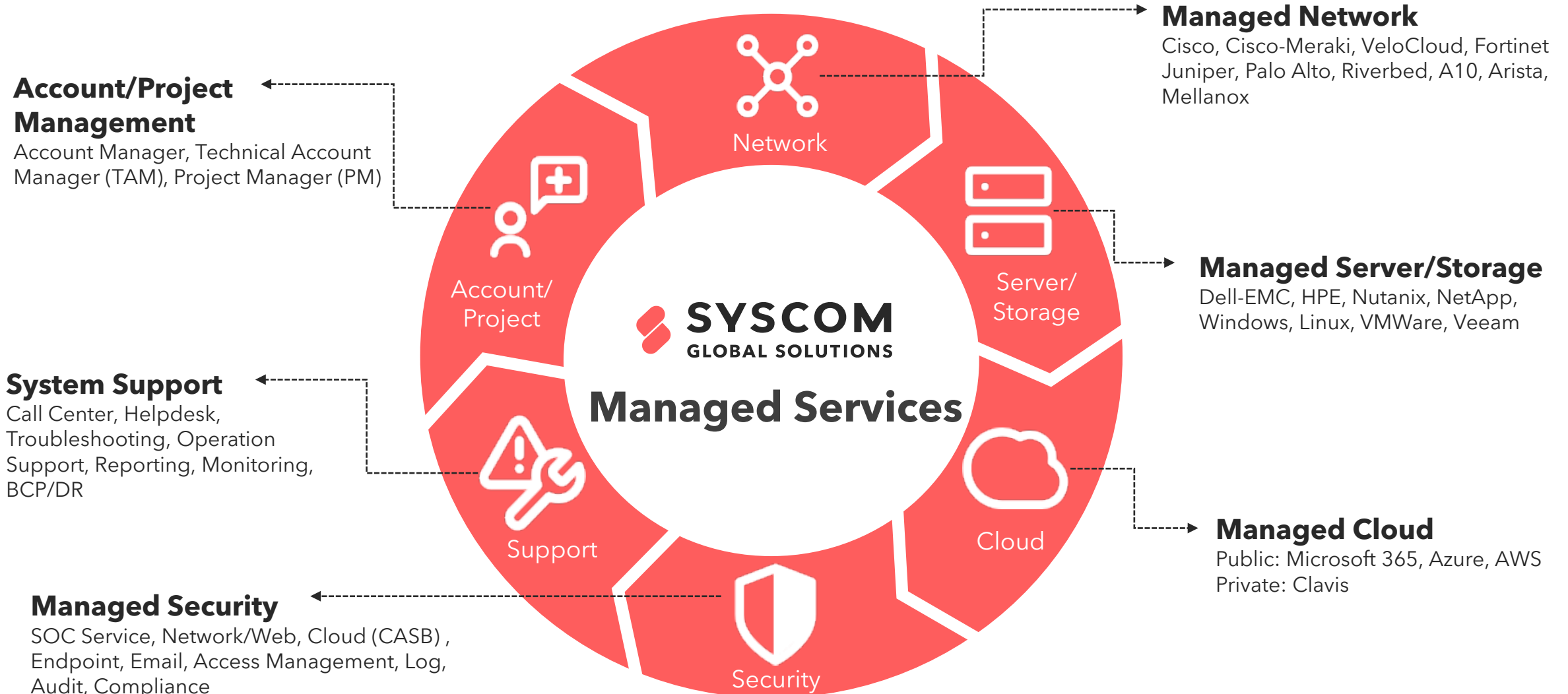
**LOCIX**  
**OLOID**  
**OPTiM**  
**Parsable**  
**PowerApps**  
**PowerAutomate**  
**PowerBI**  
**Teams**  
**UiPath**  
**Uncanny Vision**

## Product/Service Transformation



**AWS**  
**Azure**  
**Dynamics365**  
**Power Platform**

# Managed Service Provider (MSP)





# Contact Info

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Headquarters:  
55 Broadway, 11th/12th Floor,  
New York, NY 10006



212-797-9131



[www.syscomgs.com](http://www.syscomgs.com)



[sales@syscomgs.com](mailto:sales@syscomgs.com)



*Think Local, Act Global*



**SYSCOM**  
GLOBAL SOLUTIONS